

Speechagain Privacy Policy

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Introduction

Welcome to www.speechagain.com, which is owned and operated by Speechagain Inc. (“Speechagain” or “we,” “our” or “us”). This Privacy Policy governs your use of www.speechagain.com or any online service location (e.g., website, browser application) that posts a link to this Privacy Policy and your use of interactive features, widgets, plug-ins, applications, content, downloads and/or other services that we own and control and make available through our online service locations that post a link to this Privacy Policy (collectively, the “Service”).

To the extent we provide you notice on our Service of different or additional privacy policies or practices (e.g., at the point of our collection), those additional terms shall govern such data collection and use. In addition, please review the Service’s [Terms of Use](#).

By accessing or otherwise using the Service, you agree to the collection, use, and disclosure practices and other activities as described in this Privacy Policy.

A. Information We Collect

1. Automatically Collected Information

The Service may automatically collect certain non-personally identifiable information and personally identifiable information. This may include your browser information and your IP address. We use this information to help diagnose problems with our server and for other administrative purposes including, but not limited to, directing you to a geographically closer data center and providing you with content and services relevant to your location.

In addition, aggregate demographic, sales, and traffic information may also be collected. We may use this data for improving the Service and developing marketing programs. We may also collect aggregate (but not personally identifiable) statistics.

Cookies, web beacons (also known as “tracking pixels”), embedded scripts, and other tracking technologies (“Tracking Technologies”) may be used to collect information about your interactions with the Service. Brief descriptions of common Tracking Technologies are provided below:

- **Log Information:** Log information is data about your use of the Service, such as IP address, browser type, internet service provider, referring/exit pages, operating system, date/time stamps, and related data, and may be stored in log files.
- **Cookies:** A cookie is a small text file that is stored on a user’s device. Cookies accomplish several different things. They recall your preferences at a website, help content render more efficiently, and improve the overall user experience on a website. Session cookies make it easier for you to navigate the Service and expire when you close your browser. Persistent cookies remain longer and help in understanding how you use the Service, and enhance your user experience. Strictly Necessary Cookies are essential in order to enable you to move around the website and use its features, such as accessing secure areas of the website. These cookies do not gather information about you that could be used for marketing or remembering where you have been on the internet. Cookies may remain on your hard drive for an extended period of time. If you use your browser’s method of blocking or removing cookies, some but not all types of cookies may be deleted and/or blocked and as a result some features and functionalities of the Service may not work. A Flash cookie (or locally shared object) is a data file which may be placed on a device via the Adobe Flash plug-in that may be built-in to or downloaded by you to your device. HTML5 cookies can be programmed through HTML5 local storage. Flash cookies and HTML5 cookies are locally stored on your device other than in the browser and browser settings won’t control them. To identify certain types of local shared objects on your device

and adjust your settings, please [click here](#). The Service may associate some or all of these types of cookies with your device(s). For further information on cookies, including how to see what cookies have been set on your device and how to manage and delete them, visit <http://www.allaboutcookies.org/>.

- **Web Beacons (“Tracking Pixels”):** Web beacons are small graphic images, also known as “internet tags” or “clear gifs,” embedded in web pages. Web beacons may be used, without limitation, to count the number of visitors to the Service, to monitor how users navigate the Service, and to count content views.
- **Pixel Tags:** Pixel tags are small strings of code that provide a method for delivering a graphic image on a web page or other document. Pixel tags allow the operator of the web page or other document, or a third party who serves the pixel tag, to set, read, and modify cookies. Pixel tags may also be used to obtain information about the computer being used to view that web page or other document. The entity that sends the tag can view the IP address of the computer that the tag is sent to, the time it was sent, the user's operating system and browser type, and similar information.
- **Embedded Scripts:** An embedded script is programming code designed to collect information about your interactions with the Service. It is temporarily downloaded onto your computer from our web server, or from a third party with which we work, and is active only while you are connected to the Service, and deleted or deactivated thereafter.
- **Web Storage:** Web storage collects and store non-personally identifiable data in your browser. Web storage functions similar to cookies as described above, however, by storing information in your browser we are given more space than traditional cookies. We utilize both persistent and session web storage.

Some information about your use of the Service and certain third party services may be collected using Tracking Technologies across time and services, and used by us and third parties for purposes such as to associate different devices you use, and deliver relevant ads and/or other content to you on the Service and certain third-party services.

We may use Google Analytics or other service providers for analytics services. These analytics services may use cookies and other Tracking Technologies to help us analyze Service users and how they use the Service. Information generated by these services (e.g., your IP address and other Usage Information) may be transmitted to and stored by these service providers and these service providers may use this information for purposes such as evaluating your use of the Service, compiling statistic reports on the Service's activity, and providing other services relating to Service activity and other internet usage.

2. Personal Information

Many of the features offered on the Service are only made available if we have certain information about you. To access these features, you may be asked to submit personal information about yourself. For example, in order to register an account on the Service, you are required to give us certain contact information (such as your name, email, phone number, email address (which acts as your username), and password. Your account information is not publicly available nor is it available to other registered users. When signing up to receive a newsletter, you may be required to provide your name, age range, email, your interest in the Service (e.g., you are a person who stutters), or any other personal information you choose to submit in the form of comments. When purchasing products, service subscriptions, or other available services via the Service, you may be required to submit your name, email, billing address, phone number, and payment card information (e.g., credit card numbers, bank account information, or PayPal account Information). You may also respond to our user feedback surveys and choose to include your personal information in your response or comments. Certain features of the Service require you to provide us in-time or prerecorded voice recordings. These voice recordings are stored by us unprocessed. The Service may instruct you to record your voice as part of a conversation you may have with another individual. In this case, when you use the Service to record such conversations or when you upload audio recording of such conversations, you represent that you have

obtained consent from the other individual to do so. In the process of using the Service, you may also provide us the age your speech impediments began and your gender for our research purposes.

3. Information Obtained From Third Parties

We also may obtain information about you from other sources and combine that information with information you provide to us directly or that we collect automatically through the Service.

4. Privacy of Children

The Service is not designed for those younger than 13 We do not knowingly collect information from anyone under the age of 13.

If we are made aware that we have received information from anyone under the age of 13, we will use reasonable efforts to locate and remove that information from our records in accordance with applicable law.

B. Use and Disclosure of Your Personal Information

1. Primary purposes

The information and data collected by us for purposes such as:

- Facilitating account registration;
- Customizing your experience with the Service;
- Customizing the products and services we offer to you such as conducting research to improve our services to you;
- Carrying out agreements entered into between you and Speechagain;
- Allowing you to participate in the interactive features of the Service;
- Sending you newsletters, user feedback surveys, changes in service, and promotional materials,
- Delivering technical support;
- Complying with relevant laws or to respond to subpoenas or court orders served on us;
- Responding to requests by government agencies, including law enforcement authorities;
- Investigating your actions if we believe they are inconsistent with our terms of use, user agreements, applicable terms or policies; or
- Protecting the rights, property, life, health, security, or safety of Speechagain, the Service or its users, or any third party.

2. Disclosure to Service Providers

Speechagain employs service providers and other companies and individuals to perform functions and provide services on our behalf. These entities may have access to your personal information to the extent needed to perform their functions and also to provide you with the services that you have requested, but these service providers may not use it for any other purpose. Such service providers may include, but are not limited to, credit card transaction processors, communication platform providers, and hosting services providers. The information that could be provided to these service providers may include names, credit card numbers, email addresses, IP addresses, and cell phone numbers. Such service providers will be subject to appropriate contractual arrangements and security obligations as required by applicable law.

In some cases you may provide your personal information directly to one of our service providers, which may not provide us your personal information. For example, you may choose to process payments on the Service via PayPal, which will facilitate the payments on our behalf, but will not share your submitted personal information to us. In such cases, your personal information is subject to the third party service provider's privacy policies.

3. Disclosure to Third Parties

We do not rent, share, sell, or trade personally identifiable information with third parties for their promotional purposes. We may share personally identifiable information with our parent company, Digithep GmbH, with research centers, partners, and other affiliates for research purposes.

4. Business Transfers

In the event we sell or transfer all or a portion of our business or assets (e.g., further to a merger, reorganization, liquidation, or any other business transaction, including negotiations of such transactions), we reserve the right to disclose any information we obtain through the Service. You acknowledge that such transfers may occur and are permitted by and subject to this Privacy Policy.

5. Compliance with Law

Speechagain reserves the right to disclose your personal information, without prior notice to you, as required by law or when we believe that disclosure is necessary to protect our rights or comply with a judicial proceeding, court order, or legal process served on the Service. Furthermore, we may share your personal information when we believe it is necessary to protect our interests or our property, to prevent fraud or other illegal activity perpetrated through the Service or using Speechagain's name, or to prevent imminent bodily harm. This may include, but is not limited to, sharing information with other companies, lawyers, agents or government agencies.

C. Your Choices

1. Ability to Update Information

You may access, update, change, or delete certain personal information you have provided us by using your account or profile settings.

2. Ability to Unsubscribe

Should you receive a promotional email from us, you may opt out of receiving additional promotional email communications from us by following the unsubscribe instructions on the emails. Please note that even if you opt out of receiving promotional communications from us, we may continue to send you non-promotional emails. You may also unsubscribe from receiving newsletters and user feedback surveys.

3. Ability to Opt Out of Tracking Technologies

Regular cookies generally may be disabled or removed using tools available as part of most commercial browsers, and in some instances blocked in the future by selecting certain settings. Browsers offer different functionalities and options so you may need to set them separately. Also, tools from commercial browsers may not be effective with regard to Flash cookies (also known as locally shared objects), HTML5 cookies or other Tracking Technologies. For information on disabling Flash cookies, [visit Adobe's website](#). Please be aware that if you disable or remove these technologies, some parts of the Service may not work and that when you revisit the Service your ability to limit browser-based Tracking Technologies is subject to your browser settings and limitations.

Your browser settings may allow you to transmit a "Do Not Track" signal when you visit various websites. Like many websites, the Service is not designed to respond to "Do Not Track" signals received from browsers. To learn more about "Do Not Track" signals, you may wish to visit <http://www.allaboutdnt.com/>.

4. Ability to Opt Out of Analytics

By using the Service you accept that the Service uses Google Analytics Cookies. Information collected by the Google Analytics cookies will be transmitted to and stored by Google on servers in the United States of America in accordance with its privacy practices. To see an overview of privacy at Google and how this applies to Google Analytics, visit <http://www.google.com/policies/privacy/ads/#toc-analytics>. You may opt out of tracking by Google Analytics by visiting <https://tools.google.com/dlpage/gaoptout?hl=en-GB>.

You also accept that the Service uses HotJar Limited's Tracking Technologies. To opt out of tracking by HotJar Limited, you may visit <https://www.hotjar.com/legal/compliance/opt-out>.

You can enable, disable or delete analytics cookies within your browser. In order to do this, follow the instructions provided by your browser (usually located within the "Help", "Tools" or "Edit" menu). Disabling a cookie or category of cookie does not delete the cookie from your browser; you will need to do this yourself from within your browser by choosing the option to delete cookies. If you have disabled one or more analytics cookies, we may still use information collected from cookies prior to your disabled preference being set, however, we will stop using the disabled cookie to collect any further information.

D. Your California Privacy Rights

California law permits customers in California to request certain details about how their "personal information" (as defined by California Civil Code Section 1798.83) is shared with third parties for direct marketing purposes. We do not share personal information with third parties or affiliates for those third parties' or affiliates' own direct marketing purposes. Californians may request information about our compliance with this law by contacting us at privacy@speechagain.com or by postal mail sent to 433 Broadway, New York, NY 10013 (Attention: Legal Counsel). Your inquiry must specify "California Privacy Rights Request" in the subject line of the email or the first line of the letter, and include your name, street address, city, state, and ZIP code. Please note that we are only required to respond to one request per California resident each year.

E. Security

We have implemented reasonable measures to protect the information we collect and store, taking into consideration the types of risks we face and the reasonable protections available to us. No method protecting information is 100% secure, and we cannot guarantee its absolute security.

F. Privacy Practices of Third Parties

Some of our data partners may place their own cookies or other technological devices on your Internet browser, independent from the Service. The Service may contain links to other websites or services that are not controlled by Speechagain; these links are provided for your convenience and information. We have no control over these third parties and no responsibility for the technologies they employ or their data collection or privacy practices.

G. International Users

If you are visiting the Service from outside the United States, please be aware that Speechagain is based in the U.S. and the information we collect will be transferred to, processed, and stored on our servers in the United States. The data protection laws and regulations applicable to your personal data transferred to the United States may be different from the laws in your country of residence.

H. Changes to Privacy Policy

We reserve the right to modify this privacy policy at any time. If we make changes to this policy, we will notify you by indicating the most recent version via the "Last Updated" date at the top of this page. Your continued use of the Service after any update to this Privacy Policy will constitute your acceptance of the changes.

I. Questions

For questions or concerns regarding this Privacy Policy please contact us at privacy@speechagain.com.